Jora Health Ltd: Clinical Informatics Nurse Consultant - Job Description

About:

Role Description: The Clinical Informatics Nurse is a full-time, hybrid role based in the United Kingdom, with a combination of on-site work and flexible work-from-home arrangements. In this position, the individual will bridge clinical practice and digital systems, supporting the design, implementation, and optimization of health informatics solutions across its clients and Jora Clinic. Day-to-day tasks include analyzing clinical workflows, gathering user requirements, configuring and testing clinical information systems, and ensuring that digital tools support safe, evidence-based care and citizen-centric health programs. The role involves collaborating with nurses, physicians, informatics professionals, and technical teams to develop standards, documentation, and training materials that promote effective use of health technologies. The Clinical Informatics Nurse will also monitor data quality, contribute to quality improvement initiatives, and support change management and user education to improve adoption of technology-enabled care.

Responsibilities

As a Clinical Informatics Nurse Consultant, you'll need to:

- Work with clients to determine requirements and define the scope of a project.
- Provide clinical advisory in line with evidence-based practice.
- Clarify a client's system specifications, understand their work practices and the nature of their business.
- Plan timescales and the resources needed.
- Travel to customer sites.
- Liaise with staff at all levels of a client organisation.
- Analyse clinical requirements for successful roll out of digital technology within clients and give independent and objective advice on the use of technology to enable successful digital transformation and meet project objectives.
- Help to develop agreed solutions and implement new systems.
- Present solutions in written or oral reports
- Participate in clinical risk management.
- Help clients with change-management activities.
- Design, test, install and monitor new systems.
- Prepare documentation and present progress reports to customers.
- Organize training for users and other consultants.
- Be involved in sales, marketing, and support, and where appropriate, maintain contact with client organisations.
- Identify potential clients and build and maintain contacts.

- Provide support to Jora Health or its clients and be maybe required to participate in a on-call support rota.

Working hours

Although you'll generally work 9am to 5pm, the nature of the industry means that extra hours are often required to meet deadlines. You will be expected to travel to client sites and mirror the client's working hours.

What to expect

- We support a hybrid approach to work where you would be working from home or office as needed. Working as a member of a client project team, you may be required to working at clients' premises.
- The work may be stressful sometimes and fast-paced, particularly when client deadlines need to be met.
- Travel within the working day to clients' sites is often needed, and overnight absence from home is frequently required. Overseas travel may occasionally be necessary depending on the employer and client.
- You will be provided additional training for specific client-based projects.

Qualifications

- Strong foundation in clinical practice, with experience in Nursing and Medicine to understand patient care workflows and multidisciplinary team needs.
- Demonstrated expertise in Nursing Informatics and Health Informatics to translate clinical requirements into effective digital solutions.
- Knowledge of core Informatics principles, including data standards, clinical documentation, and information governance in healthcare.
- Relevant professional registration or licensure as a nurse, and experience working in acute, community, or primary care settings.
- Bachelor’s degree in Nursing, Health Informatics, or a related health or clinical discipline; advanced qualifications in informatics are an advantage.
- Experience participating in or leading clinical system implementations, EHR optimization, or digital health projects.
- Strong analytical, problem-solving, and documentation skills, with the ability to interpret clinical data and support evidence-based practice.
- Effective communication and collaboration skills, with the ability to work across clinical, technical, and management teams in a hybrid environment.
- Commitment to patient-centered care, data privacy, and continuous improvement in technology-enabled health services.