

## Jora Health Ltd: IT Consultant Job Description

### About:

As an Information Technology Consultant, you'll be involved in all phases of Jora Health projects and will develop skills related to the development and implementation of software. Our projects involve those related to healthcare. Following the training you will work with one or more of our clients as an IT Consultant, providing crucial services for several software projects, applications, websites, or other solutions.

### Responsibilities

As an IT consultant you'll need to:

- work with clients to determine requirements and define the scope of a project
- plan timescales and the resources needed
- clarify a client's system specifications, understand their work practices and the nature of their business
- travel to customer sites
- liaise with staff at all levels of a client organisation
- define software, hardware and network requirements
- analyse IT requirements within companies and give independent and objective advice on the use of IT
- develop agreed solutions and implement new systems
- present solutions in written or oral reports
- help clients with change-management activities
- purchase systems where appropriate
- design, test, install and monitor new systems
- prepare documentation and present progress reports to customers
- organise training for users and other consultants
- be involved in sales and support, and where appropriate, maintain contact with client organisations
- identify potential clients and build and maintain contacts.
- Provide support to clients and be maybe required to participate in a on call support rota.

### Working hours

Although you'll generally work 9am to 5pm, the nature of the industry means that extra hours are often required to meet deadlines. You will be expected to travel to client sites and mirror the client's working hours.

### What to expect

- We support a hybrid approach to work where you would be working from home or office as needed. Working as a member of a client project team, you may be required to working at clients' premises.
- The work may be stressful sometimes and fast-paced, particularly when client deadlines need to be met.
- Travel within the working day to clients' sites is often needed, and overnight absence from home is frequently required. Overseas travel may occasionally be necessary depending on the employer and client.
- You will be provided additional training for specific client based projects